

United States Postal Service®

INDUSTRYALERT

November 4, 2022

Update for Suspension of Priority Mail Express Money-Back Guarantee Due to Hurricane Ian

EFFECTIVE IMMEDIATELY

The Southern Area Delivery and Retail Operations group is announcing a suspension of the Priority Mail Express Money-back Guarantee for three 5-Digit ZIP Codes is being lifted. The zones where the PME Service Guarantee is being lifted are:

Post Office Name	Zip Code	Post Office Address
Bokeelia PO	33922	15980 String Fellow Rd, Bokeelia, FL 33922-9998
Pineland PO	33945	7450 Pineland Rd, Pineland, FL 33945-9800
St. James City PO	33956	4480 Stringfellow Rd, St. James City, FL 33956-9998

The PME Service Guarantee remains in suspension for these four 5-Digit ZIP Codes below due to the long term impacts in these offices from Hurricane Ian. Priority Mail Express shipments will not receive a refund of postage and fees for service failure in these 5-Digit ZIP Codes until further notice: Only lost packages will be eligible for refunds following standard procedures.

Post Office Name	Zip Code	Post Office Address
Captiva PO	33924	14812 Captiva Dr SW, Captiva, FL 33924-9800
Fort Myers Beach PO	33931	200 Carolina Ave, Fort Myers Beach, FL 33931-9998
Fort Myers Beach PO	33932	200 Carolina Ave, Fort Myers Beach, FL 33931-9998
Sanibel PO	33957	650 Tarpon Bay Rd, Sanibel, FL 33957-9998

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